



OfficeServ SoftPhone

OfficeServ Application

Stay in touch where ever you are.

The Solution for Mobile Workers

Even when you are far away you can still have the comfort and functionality of your office phone right there on your PC, Laptop or PDA. With the launch of the OfficeServ SoftPhone, Samsung Business Communications have made your business communications easier for the mobile workforce.

The OfficeServ SoftPhone is a software application that works on your PC, Laptop or PDA that gives you a full system phone connected to the OfficeServ system back in your office. It works in the same way as a physical IP phone, and can be used at any location that has connectivity to the Internet.



Easy communications for the mobile worker

When the OfficeServ SoftPhone application is started it communicates across the IP network, normally this is the Internet, with your OfficeServ System in the office, the SoftPhone then connects to your office system as a normal IP extension with all of the features now available to you wherever you are.



You will have full access to your, DDI calls, voicemail, Personal and system directories just as if you were in the office. All features that are available to you from your office phone are available in the same way on the SoftPhone.

To make the SoftPhone suitable for a wide number of environments, the SoftPhone can be configured with several different skins, with various controls either

hidden or displayed. There is also the option for an Add On Module (AOM) that can show 99 buttons, these can be configured as Busy Lamp Fields (BLF), feature access or speed dial access keys and are used in the same way as on a physical system phone. This allows you to configure the SoftPhone to have the minimum presence on your PC screen but with maximum functionality.



www.samsungbusiness.com

Think Smart. Think Samsung.

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Taking your office on the move

The OfficeServ SoftPhone is an ideal solution for mobile workers or personnel who need to work outside of the office, a very cost effective tool for the worker in a hotel room with broadband access, using the SoftPhone, all calls made will be from the office system and lines whether the hotel is in Birmingham or Bangkok. This gives the user the option of making calls using the companies lines from the OfficeServ system instead of running up a large hotel phone bill or a large mobile phone bill, just for the charge of the broadband connection, if there is one.

OfficeServ SoftPhone can be a standalone phone residing on your PC or PDA or you can use it in conjunction with other OfficeServ software, such as OfficeServ Communicator allowing you to screen pop and dial directly from outlook, Office-Serv

Operator making your remote operator entirely PC based OR keeping the status of your remote workers visible to your office based operators.

Technologically Advanced

The OfficeServ SoftPhone uses standard VoIP technology for the transmission of speech, choosing from a selection of Codecs for the best possible speech quality depending on network conditions, the control of the SoftPhone uses Samsungs proprietary protocol based on the SIP standard, this enables the feature rich functionality users have come to take for granted with system phones.



Main Features

- Speed Dial
- Call pick-up
- Conference call
- Call transfer
- Call hold
- Set call forwarding
- Set DND
- Paging
- Multiple skins
- Multiple layout configurations
- Absent message setting
- Import of Outlook™ contacts
- Personal call log

Technical Specification and Requirements

OfficeServ

- Samsung OfficeServ with V2.41 or higher
- MGI card configured with access to the network that the SoftPhone is connected

PC

- Windows XP, or 2000 operating system
- Pentium 3 or higher
- More than 256Mb of RAM
- More than 300Mb of free HDD space
- Network Interface Card
- USB Headset (Recommended)
- Sound card

PDA

- Pocket PC 2002 or 2003 operating system
- 400Mhz Intel XScale or higher
- 64Mbs of RAM or higher
- Minimum 240X230 screen resolution

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